

## UPDATE ALERTS – home computers, tablets and iPads



Currently students have access to Reading Eggs and Mathletics both at home at and at school. Some families are commenting that at home that they are experiencing some issues. Here are some tips to help run these applications more efficiently:

- Have the current **Adobe Flash** updates on your device (excluding iPads, iPhones) by going on the Adobe site and choosing your operating system and browser at <https://get.adobe.com/flashplayer/otherversions/>
- Update the **Reading Eggs** and **Mathletics** apps on your devices (iPads, iPhones, tablets) by going to the Apps Store and clicking the updates icon in the bottom right of the screen (usually numbers appear here when the app needs updating or a glitch corrected)
- Or use the web site version rather than the device app at:  
<http://au.mathletics.com/signin/> - for the **Mathletics** log in area for students  
<https://app.readingeggs.com/login> - for **Reading Eggs** log in area for students

If you are experiencing any other difficulties when using the app or device at home please contact the company directly at:

**Mathletics:** Email: [customerservice@3plearning.com.au](mailto:customerservice@3plearning.com.au) or Phone: 1300850331

**Reading Eggs:** Phone: 02 8585 4020 Email: <http://readingeggs.com.au/contact-us/#parent-form>

If your child has lost their username and password for any of our online services, including Reading Eggs, Mathletics or the Heany Park Student Cloud please contact your classroom teacher.